

## Facebook competition

Win a year's free Internet - Featured in our September Newsletter

One year's free Broadband prize is up to 20Mbps with 25Gb data. No cash alternative is allowed. We will also supply you with a free wireless modem (worth \$165.50) and up to 3 splitter filters if required (worth \$39) with no shipping fees and no setup fee (usually \$90) so that you can get set up completely free of charge. This prize is worth over \$1,000!

To be eligible to win a year's free Broadband, you must be a fan of our ONEseniors Facebook page (visit [www.oneseniors.com.au](http://www.oneseniors.com.au) and "like" our page) and you must be over 55. You do not need to be an existing ONEseniors customer. The competition will be drawn on 23rd December 2011 when a winner will be picked at random from our list of Facebook fans and we will notify the winner within 28 days of the competition ending. We will aim to have you set up with your new service in January 2012.

By entering this competition and accepting the prize, you agree to us using your name and any quotes or photos that you provide to us in various marketing materials.

If you are not able to get ADSL2+ through your phone line, we will place you on a fallback plan which will give speeds up to 8Mbps; this is the fastest Broadband speed that your phone line will be able to support. We cannot guarantee download speeds and all of our usual Broadband Terms and Conditions will apply to the service. If you are not able to get ADSL through your phone line, or if your home phone line is not on the Telstra PSTN network then we will instead provide you with a one year's free Mobile Broadband, this will be our Large plan with 9Gb data allowance worth \$40 per month. We will provide you with a modem and SIM card with no shipping fee so that you can get set up.

A monthly credit will be applied to your account. If you have other services with ONEseniors and this gives a discount to the price of the Broadband plan, we will only credit the price of the Broadband.

If you move house during your free year of internet, we cannot guarantee that broadband will be available at your new address. You will be liable for a \$90 set up fee should you relocate your ADSL service.

## Special offer 1.5 upgrade

This is a promotional plan which offers our existing customers an upgrade to their ADSL speed for no extra charge when they bring their home phone service to ONEseniors. The plan provides a speed upgrade from 256 Kbps to 1.5 Mbps.

To be eligible for this plan, you must have your Home Phone service with ONEseniors on a new Voice plan charging \$30 or more per month (You are not eligible if your Home Phone service is on one of our older Voice plans or the budget plan, you must move to a new Voice plan first). There is no charge to change your plan.

The full price of our 1.5Mbps standalone ADSL plan is \$54.95 per month. This plan gives a 1.5Mbps ADSL plan for the same price as our 256Kbps plan when you have your home phone service with us, therefore the monthly fee is \$29.95 per month. This is applied as a \$25 discount on your monthly invoice.

If you transfer your voice service to another provider after you have transferred to this promotional plan, your ADSL service will remain on the special offer 1.5 upgrade plan, however, you will be charged \$54.95 per month for the service.

Speeds quoted are between your location and the exchange serving your location. Actual download and upload speeds will vary based on numerous factors, such as condition of wiring at your location, computer configuration, Internet and network congestion, and speed of website servers you access, among other factors. Speed and uninterrupted use of service are not guaranteed.

There is currently no expiry date for this plan, we reserve the right to withdraw this plan at any time.

### Facebook competition

Win a free LG TV - Featured in our May Newsletter

To be able to win a free LG TV you must be a fan of our ONEseniors Facebook page. (You must visit [www.oneseniors.com.au](http://www.oneseniors.com.au) and "like" our page). You must be an existing customer with at least 1 active service and no overdue invoices. If you are not an ONEseniors customer, you are not eligible to win. The competition will be drawn on 31<sup>st</sup> July 2011 when a winner will be picked at random from our list of Facebook fans. You can win a LG 32"LD460 TV worth \$749. Your prize will be delivered by courier within 28 days of the competition ending.